



Scrum Alliance Exam Administration and Retake Policy

Scrum Alliance implements the following policy for the administration and retaking of the Certified ScrumMaster (CSM) exam:

- Candidates must first take a CSM course taught by a Certified Scrum Trainer (CST) to become eligible to take the CSM exam.
- Candidates who fail the CSM exam on the first try may retake the exam once without restriction on the interval between the first and second attempt. Candidates who wish to retake the exam a second or third time, however, must wait a minimum of seven calendar days before being eligible to retake it. Candidates who fail the exam four times must retake a CSM training course taught by a CST to become eligible to retake the exam.
- Candidates participating in beta testing of Scrum Alliance exam questions may take each beta exam only once unless otherwise authorized by certification program administrators.